



## Empower Your Users, Make Password Reset Worries a History

“It is estimated 40 percent of help desk calls are related to password reset from users. Each password reset call can cost up to \$40 in dedicated resources for resolution and associated user downtime. ADSelfService Plus helps eliminate password related calls and in-turn facilitate a significant cost savings to your organization.”

### Key Features

- End Users can Self Reset their Passwords
- Self Unlock Locked-Out Windows Accounts
- Self Update Personal Information in AD
- Change Password Securely by Meeting Password Policy Requirements
- Enable Automatic Password Reset of Users at Scheduled Times
- Identity Verification by Secret Questions & Answers when Password Reset
- Automatic Enrollment of Users by Import of Security Answers
- Single Sign-On with Windows Credentials
- Extensive Auditing, Reporting & Notification
- Password Expiry & Soon-to-Expire Password Reports
- Reports on Enrolled & Un-enrolled Users
- Enrollment Notification e-mails Selecting Users by Domain or Ous
- Schedule Reports & Notify Users by e-mail for Enrollment & on Passwords Soon-to-Expire
- Enforce a Change Password at Next Logon

### Minimize Help Desk Calls

ADSelfService Plus allows users to reset their own passwords, unlock their account and also update their personal information in Active Directory. This helps to cut down support calls and eliminates the need to employ additional HelpDesk associates.

### Increase Return On Investment (ROI)

The self-service option of ADSelfService Plus is a novel idea to relieve IT Staff of support requests and allow them to take up more challenging tasks. It also lowers system down-time, increases user productivity and thus facilitates a greater Return On Investment.

“The price is right. The functionality and feature set matched our requirements exactly. The licensing model was friendly enough. The support staff seemed genuinely eager to help with problems.”

Chris Jackson,  
Systems Administrator  
TXP Corporation

starts at  
US \$ 595

## Reduce Employee Frustration

Eliminate typical delays, frustration, lost productivity, and overheads experienced while waiting on hold for a help desk member to process a user request. ADSelfService Plus not only removes the burden from the help desk, but also lets employees help themselves and get back to work without intermittent delays.

## Web-Based Access to Accounts

User information that is maintained in AD needs to be up-to-date. ADSelfService Plus facilitates real-time maintenance with an option for users to update their personal information without seeking helpdesk assistance.

## Enhanced Security

ADSelfService Plus makes use of the Secret Question & Answer method to authenticate the users who have enrolled themselves to enjoy self-service benefits. This acts as an excellent security mechanism to verify the credibility of the user accessing the application.

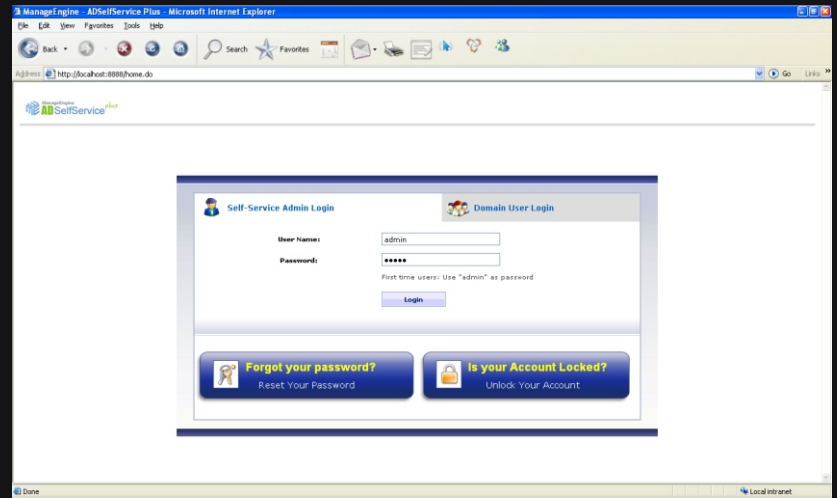
## Accountability of Actions

With ADSelfService Plus, all user activities can be effectively tracked to give an accountability for the actions performed using the product. This is especially useful to meet compliance requirements and can be supported by a list of useful reports.

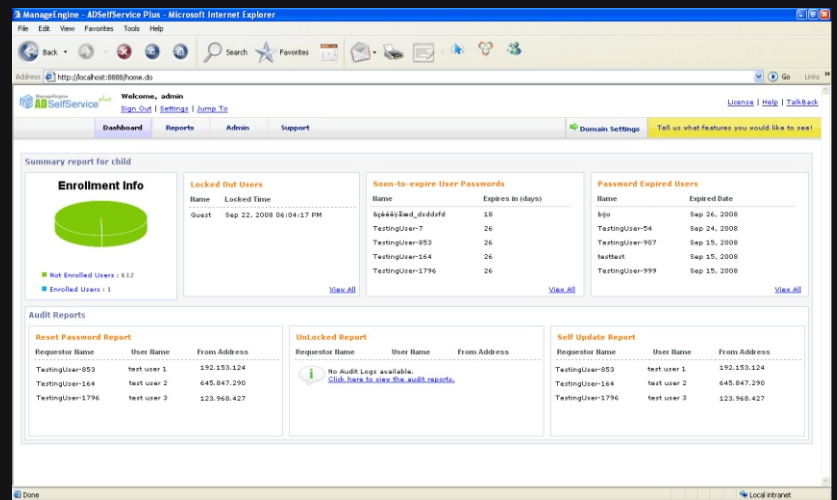
## Deploy with Ease

ADSelfService Plus is easy to install and deploy, with a single click installation process.

## Login Screenshot



## Dashboard Screenshot



## System Requirements

Processor P4 - 1.0 GHz, RAM 512 MB, Disk Space 200 MB.  
Supported Platforms: Windows 2000, Windows XP, Windows 2003, Windows Vista. Supported Browsers: Internet Explorer 5.5 and above, Netscape 7.0 and above Mozilla 1.5 and above, Firefox 1.5 and above

## System Requirements

Website : <http://www.adselfserviceplus.com>

Live Demo : [demo.adselfserviceplus.com](http://demo.adselfserviceplus.com)

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