



A 4-in-1 Turnkey SelfService Solution that works for you ROUND THE CLOCK!!! Now, give your helpdesk some rest!

ADSelfService Plus is a web-based software that has helped businesses worldwide to save IT overheads towards 4 important challenges that include:

-  **Password Self-Service:** Enables end-users to reset their passwords without IT helpdesk's help.
-  **Active Directory Self Update:** Helps end-users update directory information by themselves.
-  **Password/ Account Expiry Notifications:** Intimates users of an impending password expiry, a feature especially useful for out-of-network / VPN users.
-  **Corporate Directory Search:** A search box through which users can locate their peers' contact info.

Why ADSelfService Plus?

A 4-in-1 Turnkey Solution: ADSelfService Plus is a 4 in 1 turnkey solution that embraces 4 features into a Single Solution.

Every Action is Recorded: The solution embraces audit reports – so that every self-service action done using the application is not only correct but also accounted for.

Phased and Intermittent Reminders to End-Users: Soon-to-expire password Reminders and Enrollment reminders are sent directly to the end-users email in a phased manner. You can even change the delivery messages.

Advanced Options: Advanced options to set different self-service policies for different sets of users.

Easy to Deploy: The product is easy to Install and Deploy- Can be installed in Minutes.

Available 24/7: Web Portal Based Password Reset that is available Round the Clock.

Worth Every Penny Spent: It has a comprehensive Inbuilt License Management option that prevents the licenses from being wasted by inactive user accounts, ensuring every buck you spend is for the users who use the product.

ADSelfService Plus is available in 2 Editions:

- Standard
- Professional



“ We chose ManageEngine ADSelfService Plus, because it provided the much needed 'password self service' tool at the right price, crucial for our 24/7 city administration. The deployment is extremely simple, and very cost effective, and we have had some very good success with the product.

-- Jason Poort,
Systems Engineer, City of Grand Rapids, U.S.A

Other Highlights:

- Easy to Install and Deploy- Can be installed in Minutes.
- Flexible but definitive design to ensure your users enroll for sure.
- Advanced features to secure "Challenge-Response" validation.
- SMS/Email based identity verification system for more security.
- Audit Reports on self-service changes for accountability and greater control
- Single Sign-on Option with Windows Credentials.
- Change Password from a web portal by meeting Password Policy Requirements
- Enforce a Change Password at Next Logon.
- Enforce password reset history settings during password reset!
- Supports Universal Password Reset with administrator supplied scripts to reset users' passwords for other applications beyond product scope.
- Section 508 Compliant.
- Supports 11 different Languages.
- Rebrand the product to your Convenience.

ADSelfService Plus is one among the very few password self-service solutions to honor PCI regulatory clause 8.5.12 -- it implements password history settings during password resets!

Features that make your product even more Secure:

Question and Answer Restrictions: Inbuilt features that make end-users formulate security answers that do not get easily defeated. One highlight is the display of security questions one after another.

Time-trusted Algorithms to store Security Answers: ADSelfService Plus stores security answers using a oneway hash algorithm. While stored in the database or in transit, they are in an absolutely irretrievable format. Not even those who administrate the product can retrieve a user's security answers! And those who intercept it will only be disappointed!

Secure Communications: Ability to enable HTTP over SSL to ensure extra safe communication between users (web browser) and ADSelfService Plus. Ability to enable LDAP over SSL to ensure extra safe communication between Active Directory and ADSelfService Plus.

CAPTCHA: ADSelfService Plus provides an option to enable CAPTCHA image identifier for every self service function. This helps to avoid malicious bots from carrying out denial-of-service attacks and Password Brute Forcing.

Block Users: ADSelfService Plus allows administrators to define a threshold for number of unsuccessful attempts, breaching which the user account from which such attempts were made would be locked out.

Session Time Limits: ADSelfService Plus allows an administrator to set a time limit for a user to answer security questions. This helps to avoid giving hackers sufficient time to guess out the answer to a security question.

Restricts Inactive Users: ADSelfService Plus identifies and blacklists all the inactive, abandoned & disabled user accounts in Active Directory, denying them access to ADSelfService Plus, lest someone should reset their passwords by exploiting them.

When users Reset Password/Unlock Account in ADSelfService Plus They enjoy the privilege of:

- A Web Portal Based Password Reset that is available Round the Clock 24/7.
- A Challenge Questionnaire based identity verification.
- An SMS/Email based Identity confirmation.
- Reset Password button in the Windows Logon Prompt.

When users update their Active Directory info with ADSelfService Plus They can:

- Follow a defined update sequence that was arranged using a Drag-n-Drop.
- Be forced by the admin to enter only valid Inputs.
- Update even non-native Attributes and Profile Photos.
- Use the Subliminal Hints for correct updates.
- Select from Dropdowns/Radio-buttons and update uniformly.

The Password / Account Expiry Notifier in ADSelfService Plus Is equipped to provide:

- Customizable messages to end-users.
- Notification e-mails by selecting Users by Domain or OUs.
- Phased and Imperative Automatic Reminders.
- E-mail/SMS on Password Resets to Corresponding User's.

People Search in ADSelfService Plus Differs from the rest by:

- A Customizable Search Criteria.
- A Comprehensive Search option.
- Providing Adequate Search Operators.
- Facilities that allow end-users to search for specific AD Attribute.

System Requirements

Processor P4 - 1.0 GHz, RAM 512 MB, Disk Space 200 MB.
Supported Platforms: Windows 2000, Windows XP, Windows 2003,
Windows Vista, Windows 7, Windows 2008 and Windows 2008 R2.
Supported Browsers: Internet Explorer 6 and above, Firefox 1.5 and above.

Contact Us

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